Subject	Internal Audit Annual Report 2022/23	Status	For Publication	
Report to	Audit and Governance Committee	Date	27/07/2023	
Report of	Head of Internal Audit, Anti-	Fraud and Assu	rance	
Equality Impact Assessment	Not Required			
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#### 1. Purpose of the Report

1.1 To report on the Internal Audit Team's completed assignments relating to the 2022/23 audit plan, agreed management actions and also the Head of Internal Audit's assurance opinion based on the work undertaken.

#### 2 Recommendation

#### 2.1 Members are recommended to consider and receive the report.

#### 3. Background Information

The Audit and Governance Committee has responsibility for reviewing the adequacy of the Authority's corporate governance arrangements, including those relating to internal control and risk management. The reports issued by Internal Audit are a key source of assurance contributing to the evidence the Committee receives to assure them that the governance, risk and internal control environment is adequate and operating as intended.

At the end of the financial year, the Head of Internal Audit, Anti-Fraud and Assurance produces his Annual Report, which provides his overall opinion on the adequacy of the Authority's governance, risk and internal control environment and compliance with it during the year.

#### 4. Implications

4.1 The proposals outlined in this report have the following implications

Financial	The cost of the services of the Internal Audit Team is contained within the budget and is periodically invoiced.
Human Resources	n/a
ICT	n/a
Legal	Section 73 of the Local Government Act 1985 requires the Authority to make arrangements for the proper administration of its financial affairs; and Regulation 6 of the Accounts and Audit Regulations 2015 requires the Authority to maintain an adequate and effective system of Internal Audit of its accounting records and of its system of internal control. This report does not contain any information which is exempt under the Freedom of Information Act 2000.
Procurement	n/a

### **Rob Winter FCPFA**

## Head of Internal Audit, Anti-Fraud and Assurance

Background Papers					
Document	Place of Inspection				
Background papers and other sources of	Barnsley Metropolitan Borough				
reference include: Internal Audit Charter	Council, Westgate Plaza, Barnsley.				
2021-24, Annual Plan 2022-23, Individual					
Internal Audit Reports, MK Insight (Audit					
Management System), Public Sector					
Internal Audit Standards 2017					

# South Yorkshire Pensions Authority Internal Audit Annual Report 2022/23

Audit and Governance Committee 27<sup>th</sup> July 2023

The matters arising in this report are only those which came to our attention during our internal audit work and are not necessarily a comprehensive statement of all the weaknesses that exist, or of all the improvements that may be required. Whilst every care has been taken to ensure that the information provided in this report is as accurate as possible, based on the information provided and documentation reviewed, no complete guarantee or warranty can be given with regard to the advice and information contained herein. Our work does not provide absolute assurance that material errors, loss or fraud do not exist.

#### **INTERNAL AUDIT ANNUAL REPORT 2022/23**

#### Purpose of this report

To report on the Internal Audit Team's completed assignments relating to the 2022/23 audit plan, agreed management actions and the Head of Internal Audit's assurance opinion on the Authority's internal control, risk management and governance arrangements based on the work undertaken.

#### Background

In accordance with statutory best practice provided by the Public Sector Internal Audit Standards (PSIAS), there is a requirement that the Head of Internal Audit (HoIA) prepares an annual report to the appropriate member body providing, amongst other things, an opinion on the overall adequacy and effectiveness of the Authority's framework of governance, risk management and internal control based on the audit work undertaken. For the Authority, the appropriate member body is the Audit and Governance Committee.

The Accounts and Audit Regulations require all local authorities to publish an Annual Governance Statement (AGS) providing a narrative on the Authority's internal control, risk management and governance framework, the results of the annual review process and detailing any actions to be taken in respect of any identified weaknesses. The AGS will address all aspects of corporate governance including internal control and risk management arrangements, in addition to financial controls.

This report provides a summary of key issues arising from the work of Internal Audit covered in the 2022/23 audit plan and up to the point of preparing this report, which contributes to the overall assurance opinion the HoIA is able to give the Audit and Governance Committee. The work of Internal Audit has been undertaken throughout the year with no impairment to our independence or objectivity.

Although providing an important and significant contribution to the assurances the Audit and Governance Committee needs in its consideration of the AGS, this report forms only part of the assurance framework. The Audit and Governance Committee will receive the Annual Governance Statement for 2022/23 at the July meeting. The Audit and Governance Committee are therefore encouraged to consider this annual report in the context of broader sources of assurance.

The financial budget for the Internal Audit Team is clearly set covering the period 1st April to 31st March each year and a plan of the days and where they are planned to be delivered is prepared similarly. However, the actual delivery of internal audit work and the constant review and revision of coverage is on a more rolling basis. In order to align the annual Internal Audit report to the AGS and the signing of the Statement of Accounts it is more appropriate that the Head of Internal Audit's opinion is provided reflecting all the work undertaken at the point of the approval of the AGS and Accounts.

# Head of Internal Audit's Indicative Opinion on the Effectiveness of the Authority's Governance, Risk and Internal Control Environment

The Audit and Governance Committee has received reports throughout the year. In each of these reports a **reasonable** assurance opinion had been given reflecting on an incremental basis an overall satisfactory level of internal controls and their application and also satisfactory governance and risk arrangements.

Taking the whole year into account, the audits completed, it is appropriate to give an overall **reasonable** (positive) assurance opinion for the year. The information supporting this opinion is provided below.

The general financial pressures on the public sector, coupled with significant legislative and organisational changes in the pension's arena will in turn place pressure on the capacity of senior management that if not managed effectively could give rise to threats to the effectiveness of the control, risk and governance framework. The Authority's Senior Management Team will need to remain focused on maintaining a sound internal control, risk and governance framework – i.e. 'staying safe' in 2023-24 and beyond. The 2023-24 Internal Audit Plan aims to support the Authority and Senior Management through this period as well as focus on particular areas of activity and responsibility identified as higher risk.

Internal Audit is conscious of the extent and nature of overall scrutiny, oversight and challenge the Authority is subject to. Of particular importance is the good and effective working relationship between Internal Audit and senior management and other managers, to ensure an efficient audit is delivered and resources are directed to the most important areas of risk.

Although audit work aims to cover a broad range of services, systems and areas of Authority activity, it needs to be recognised that Internal Audit coverage cannot guarantee to detect all errors, systems or control weaknesses or indeed identify all of the opportunities for improvements in management arrangements that might exist. Accordingly, the assurance opinion provided is based on <a href="reasonable">reasonable</a> coverage, as resources allow, and cannot be regarded as absolute assurance. Equally, there is a responsibility of senior managers through the annual governance statement process to provide assurances to the Director regarding the application and effectiveness of the internal control and governance framework in their operational or functional areas.

To remind the Committee, Internal Audit assurance opinions are classified within a range of four options, two positive and two negative. The table below shows in broad terms the basis for the different opinions applied.

	Level	Control Adequacy	Control Application		
POSITIVE OPINIONS Re	Substantial Assurance	A robust framework of controls exists that are likely to ensure that objectives will be achieved.	Controls are applied continuously or with only minor lapses.		
	Reasonable Assurance	A sufficient framework of key controls exists that are likely to result in objectives being achieved, but the control framework could be stronger.	Controls are applied but with some lapses.		
Limited Assurance NEGATIVE		Risk exists of objectives not being achieved due to the absence of key controls in the system.	A significant breakdown in the application of key controls.		
OPINIONS	No Assurance	A significant risk exists of objectives not being achieved due to the absence of controls in the system.	A fundamental breakdown in the application of all or most controls.		

Internal Audit seeks to work closely as appropriate with other auditors, most significantly External Audit. However, for 2022-23, no work undertaken by other auditors or any other review body has been specifically relied upon in the provision of this annual assurance opinion.

#### **Summary of Internal Audit Work and Coverage 2022-23**

Internal Audit aims to utilise a risk-informed approach to planning its work. This approach seeks to ensure that the key risks facing the Authority are covered where appropriate by Internal Audit work. Internal Audit was able to use the Strategic and Operational Risk Registers to contribute to

the planning of audit coverage. The audit planning process and details of the 2022-23 audit plan were reported to the Audit Committee in the March 2022 meeting.

The Audit and Governance Committee has received reports at each meeting that incorporate the results of audit work and management's response on a continuous basis. A summary of the Internal Audit reports for 2022-23 is at Appendix 1.

At the beginning of the year provision is made in the allocation of audit resources for unplanned work, through a contingency. As requests for Audit work are received, or more time is required for jobs or changes in priorities are identified, time is allocated from this contingency.

It should also be noted that Internal Audit work is variable both in its nature and timing. The risk-informed approach aims to ensure the highest priority work is undertaken. As with all plans, the audit plan was determined at a particular point in time (March 2022) utilising information available and has been subject to changes in certain areas. The Audit and Governance Committee should be assured that within the finite resources available to Internal Audit, the key audit risks identified have either received audit attention during the year or are reflected in the audit plan for 2023-24.

#### 2022-23 Internal Audit Plan Progress

The following table shows the delivery of the internal audit planned days for 2022-23 (incl. days spent on completing 2021-22 work in Q1 of the financial year), with a breakdown per Service Area. A further table confirms the number of planned assignments for the 2022-23 planned days and those completed at the time of drafting this report.

As at financial year end, we had delivered 77% of the planned days (18.5% of the planned days remained in contingency i.e. unallocated at year end). A total of 11 formal audit reports have now been completed (as in previous years, a small number of reviews were finalised during quarter one of 2023-24. Two reports are currently in draft stage for discussion and agreement with management (Actuarial Transition and Procurement Compliance). The majority of work was scheduled to be undertaken towards the end of the financial year and Internal Audit profiled their resources accordingly.

Three reviews were deferred into 2022-23, these being a review of Business Continuity Planning arrangements and the provision of advice / support to management during the design and implementation of the new Staff Payroll and HR System and the Pentana Risk Management System.

#### Delivery of 2022-23 Plan – Audit Days Delivered as at 31st March 2023

	Original plan days Revised plan day		Actual days (% of revised days)	
Finance	58.75	69.75	69.7 (100%)	
Pensions Admin	41.75	49.75	42.3 (85%)	
Investments	0	0	0	
Authority Wide	101.5	65.5	62.5 (95%)	
Corporate Services	15	0	0	
Contingency	10	42	0	
Chargeable Planned Days	227	227	174.5 (77%)	

#### Delivery of 2022/23 Plan – Planned Assignments Delivered as at 9<sup>th</sup> July 2023

	Planned Assignments	Actual Assignments Completed
Finance	6	6
Pensions Admin	5	4*
Investments	0	0
Corporate Services	0	0
Authority Wide	2	1*
	13	11

<sup>\*</sup> At the time of this review, two of the planned assignments were at draft report stage for discussion and agreement with management (Actuarial Transition (Pensions Admin) and Procurement Compliance (Authority Wide)).

# Summary of Governance, Risk and Internal Control Issues Arising from Internal Audit work in 2022-23

Internal Audit has completed 11 individual reviews of aspects of the Authority's governance, risk and internal control framework during 2022-23 that resulted in a formal report. These audits sought to identify, test and review various controls to ensure management were meeting their responsibilities to establish and adhere to appropriate systems of internal control.

A summary of the assurance opinions given for the 11 reports issued, where an assurance opinion was provided, are shown below together with a comparison to 2021/22 and 2020/21.

Assurance Opinion		2022/23 Completed		2021/22		2020/21	
		No	%	No	%	No.	%
Positive	Positive Substantial	3	27%	5	50%	6	40%
Opinions	Reasonable	8	73%	5	50%	8	53%
Negative	Limited	0	0%	0	0%	1	7%
Opinions	No Assurance	0	0%	0	0%	0	0%
TOTAL		11	100%	10	100%	15	100%

Across the various completed pieces of work 24 implications were reported and management actions agreed. These are summarised below:

	2022/23		202	1/22	2020/21	
AMA Category	No %		No	%	No	%
High	1 4%		1	6%	0	0%
Medium	14 58%		9	50%	19	70%
Low	9	38%	8	44%	8	30%
Total	24 100%		18	100%	27	100%

One high categorised management action was made in relation to the Pensions Admin System PIR, with the remainder being categorised as medium (58%) and low (38%) priority. In all cases, management have agreed to implement the required actions and set timescales for implementation. Although there has been significant pressure on management throughout the year and across all services, Internal Audit has continued to get good co-operation from management across the Authority and at various levels.

Details of the key issues arising from these reviews have been presented to the Audit and Governance Committee in the progress reports at each meeting.

As stated in the progress reports it is important to note that the identification of control weaknesses does not necessarily indicate that any loss or inefficiency has actually occurred. Weaknesses indicate an increased *potential/risk* that losses or inefficiencies could occur.

An important part of Internal Audit's assessment of controls is undertaken through the annual reviews of the core financial systems of the Authority.

Internal Audit monitors the implementation of management actions. The progress is reported to the Audit and Governance Committee via the progress reports. These include the priority level and status of newly added management actions. As at 9<sup>th</sup> July 2023, there were seven management actions that remained outstanding six months after the original agreed implementation date and/or that had 3 revisions to the original agreed implementation date. Refer to Appendix 2.

The timeliness of when management implement their agreed actions has been generally satisfactory throughout the year, with reasons provided where original agreed dates have not been met and revised dates provided.

#### Other Internal Audit work undertaken

Audit Activity	Description					
Follow-up of Agreed Management Actions	Regular work undertaken to follow-up of agreed management actions.					
Liaison, Planning and Feedback	Meeting with Senior Management regarding progress of audit work, future planning and general client liaison.					
Advice	General advice to services regarding controls, risk or governance matters.					
Advice – DPO Assurance	A review of documentation (where required).					
Advice – Programme / Project Management	Provision of advice during the review and establishment of policies, systems and processes.					
Advice – Management Information / Reporting	Provision of advice during the review and establishment of policies, systems and processes.					
Audit and Governance Committee Support	Time taken in the preparation of Committee reports, Member training (where required), general support and development.					
NFI	Time allocated to undertake the National Fraud Initiative data matching exercise.					

# Appendix 1

# **Summary of Internal Audit Reports 2022-23**

Audit Assignment	Assurance Opinion	Number of	Total	Agreed		
		High	Medium	Low		J
Authority Wide: Risk Management	Reasonable	0	1	2	3	3
Finance: Transfer Values	Substantial	0	0	0	0	N/A
Finance: Verification of Assets	Reasonable	0	1	0	1	1
Finance: Treasury Management	Reasonable	0	1	1	2	2
Pensions Admin: Annual Benefit Statements	Reasonable	0	1	1	2	2
Finance: Budget Management / Monitoring	Reasonable	0	3	0	3	3
Finance: Main Accounting	Substantial	0	0	3	3	3
Finance: Accounts Receivable	Substantial	0	0	2	2	2
Pensions Admin: Pensions Saving Statements	Reasonable	0	3	0	3	3
Pensions Admin: Interfund Transfer-In End-to-End Process	Reasonable	0	2	0	2	2
Pensions Admin: Pensions Admin System PIR	Reasonable	1	2	0	3	3
Total		1	14	9	24	24